

LF140e Packing Instructions

Please retain all packaging materials!

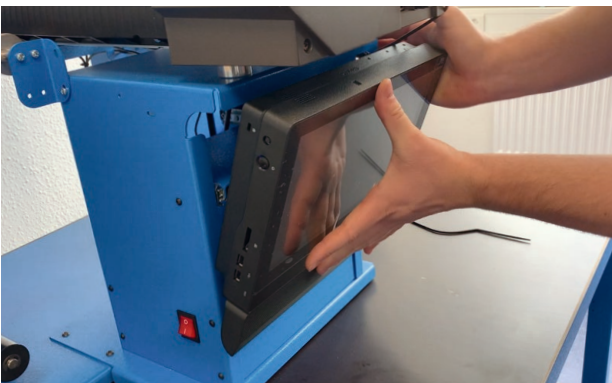
Before shipping, the product must be packed properly to avoid damage. Any damage due to improper packaging is not covered under warranty. **Damages caused by improper packaging will be charged.**

Prepare unit and accessories for shipping

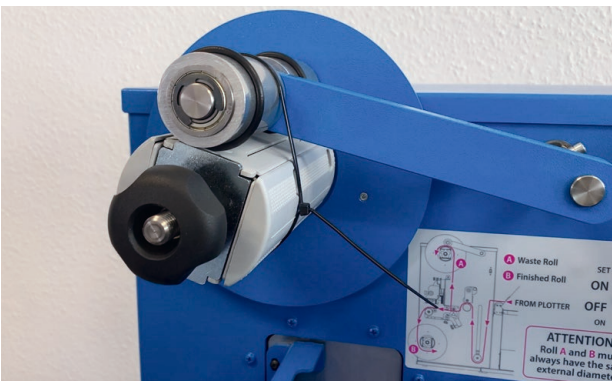
Preparing the unit:

To prepare your LF140e for shipping, please remove the label roll.

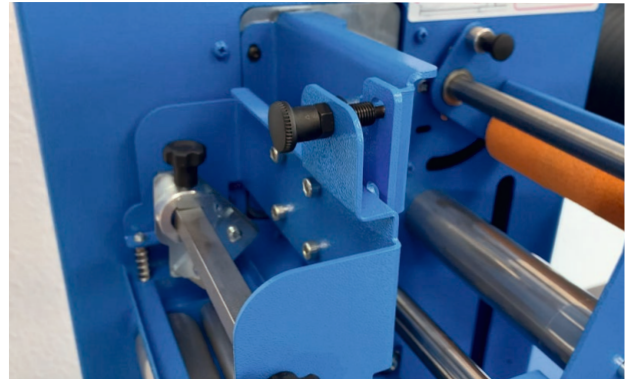
- Unlock the fixation pin and put the shuttle in transport position.



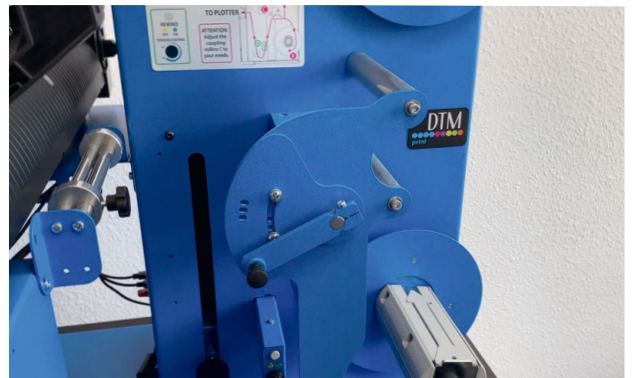
- Secure the waste press.



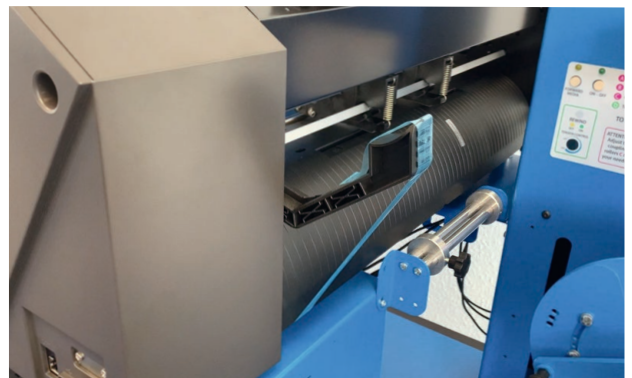
- Put the slitting station in transport position.



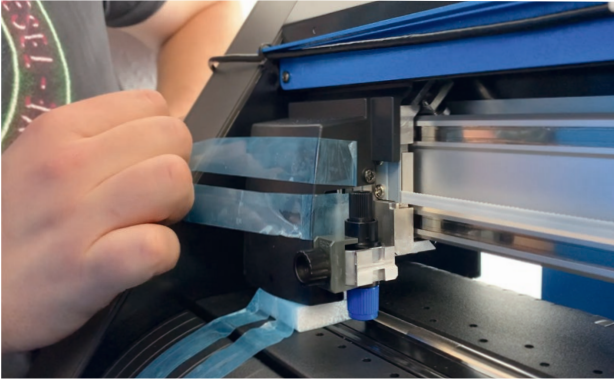
- Open the coupling rollers.



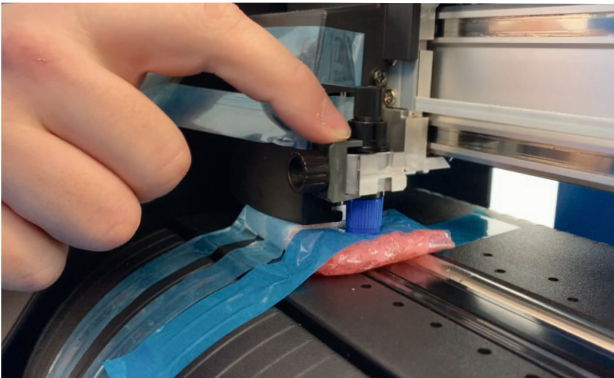
- Pull down the pinch lever and secure it with tape.



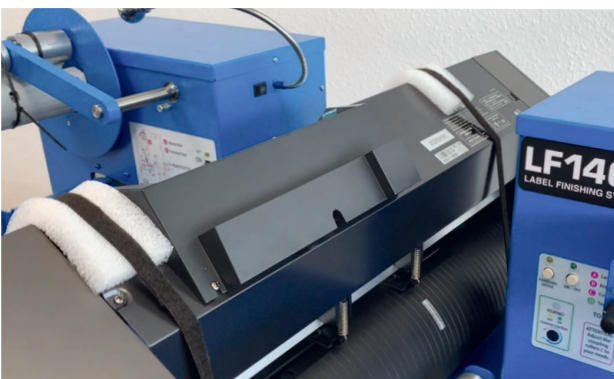
- Put the knife carrier in transport position and secure it with tape.



- Protect the knife with some bubble wrap below.



- Secure the plotter. Feed the velcro strap under the cables to avoid pinching them.



- Lift the LF140e onto the pallet. Attention! The unit should be lifted by at least two people.



- Align the fixation holes with the holes in the pallet.



- Tighten the fixation screws.



- Secure the lamp.



- Wrap the packaging foil.



- Lift the lid onto the box and screw the six screws onto the pallet.

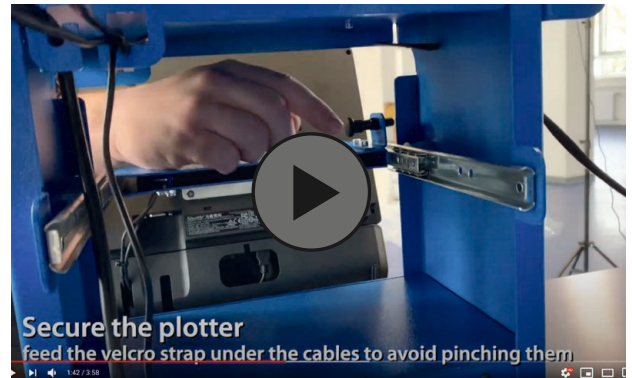


What about accessories?

For a quick handling please include all accessories (cables, power cords, power adapters, media (if the problem is related to it) if available.

Any documents?

Please add the original failure description into the packaging. A printout of the email history should be included.



Watch our Packing Video Tutorial at:
packing.dtm-print.eu

Shipping:

Please write the RMA number on the outside of the package.

Use the address below. Freight forward sent goods will not be accepted.

DTM Print GmbH
Support
Mainzer Strasse 131
65187 Wiesbaden
Germany

Further process:

Every incoming package will be identified by its **RMA number**. After repairment, the unit will be sent back to the recipient who contacted us for the RMA number. Amendments, such as change of shipping address, should be sent immediately.

The repair duration is approx. **5-12 working days**.

Thank you for your understanding.

Feel free to contact us at any time for questions regarding the packing instructions. We're available via email at support@dtm-print.eu, by phone at +49 611 92777-0 or use the live chat on our website dtm-print.eu.

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