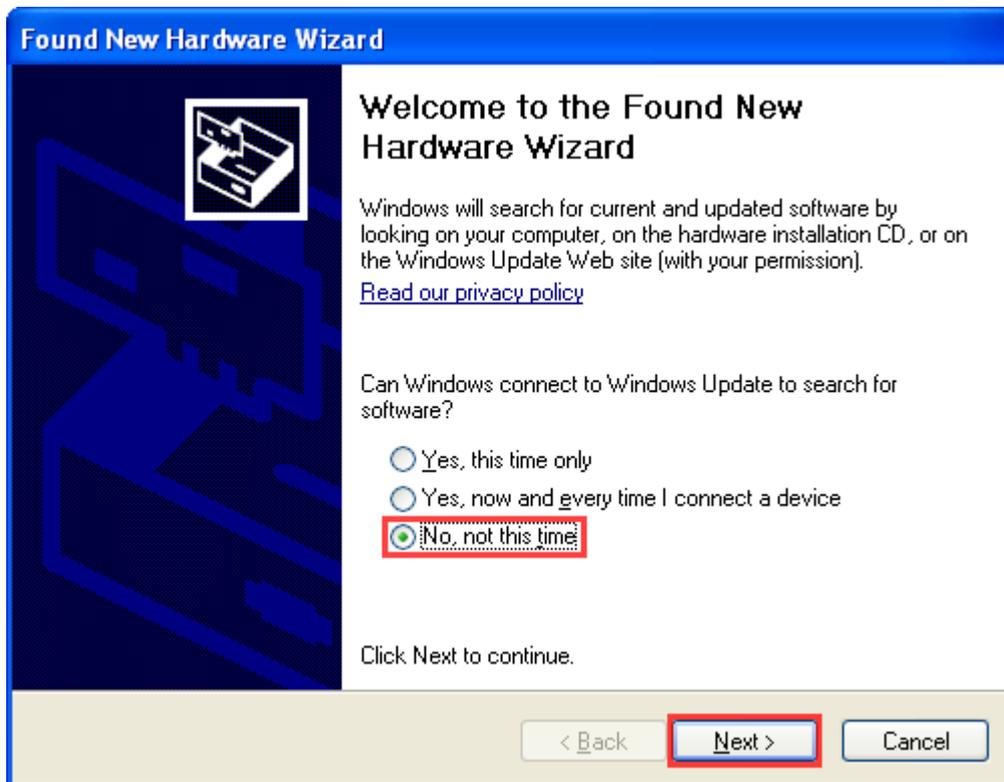


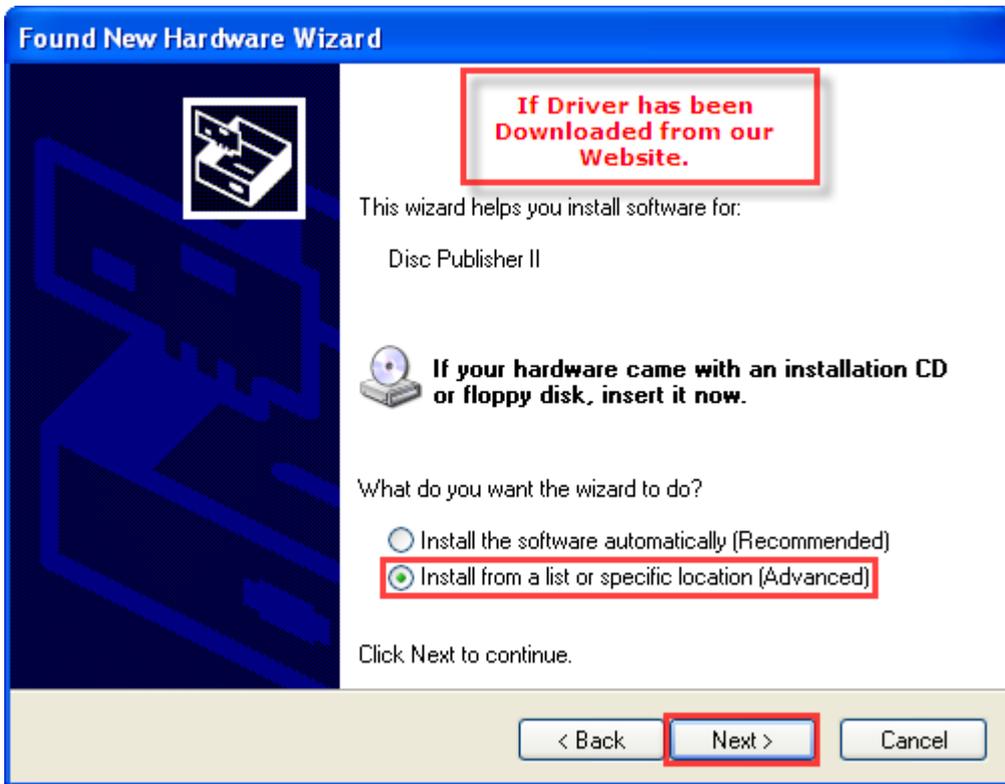
Error: Device driver software was not successfully installed -or- Your printer failed to install. (Windows XP - Any Printer)

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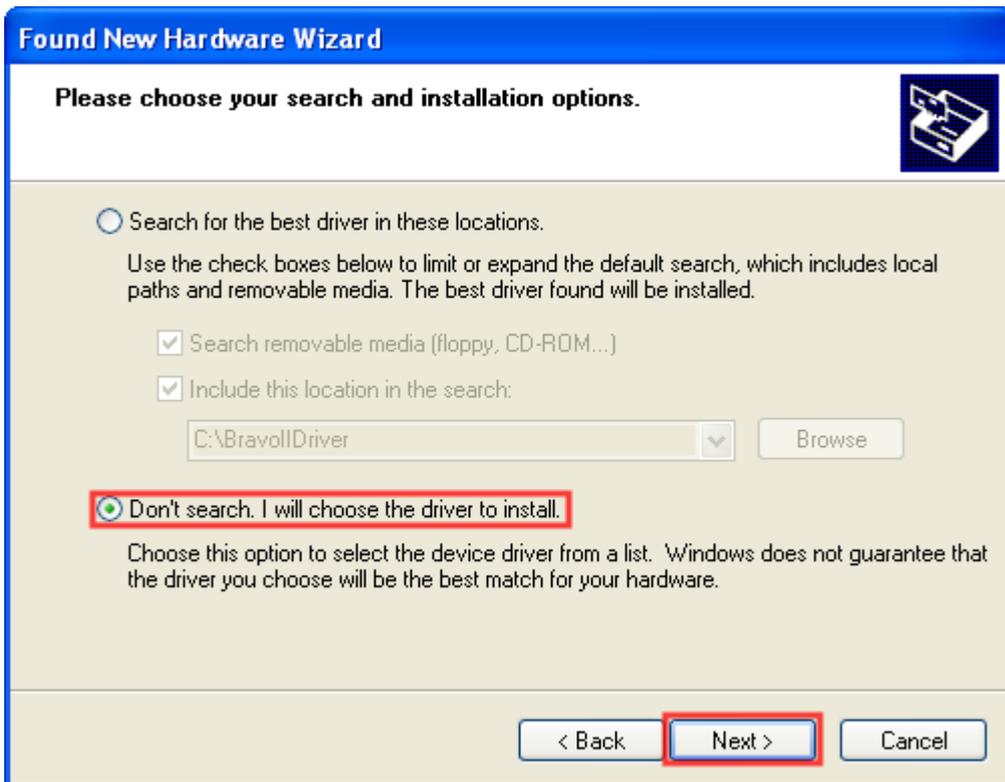
1. Power on the printer using the power button. This forces the PC to re-recognize the device. (If starting at this step, simply connect USB and power to the printer.)
2. Within a few moments, a found new hardware wizard will appear on your screen. (If it does not appear, unplug both the power and USB from the printer, wait a few seconds and plug them back in.)
3. Choose "No, not this time" when asked to search the web for a driver. (Depending on which XP service pack you have this message may or may not appear.)



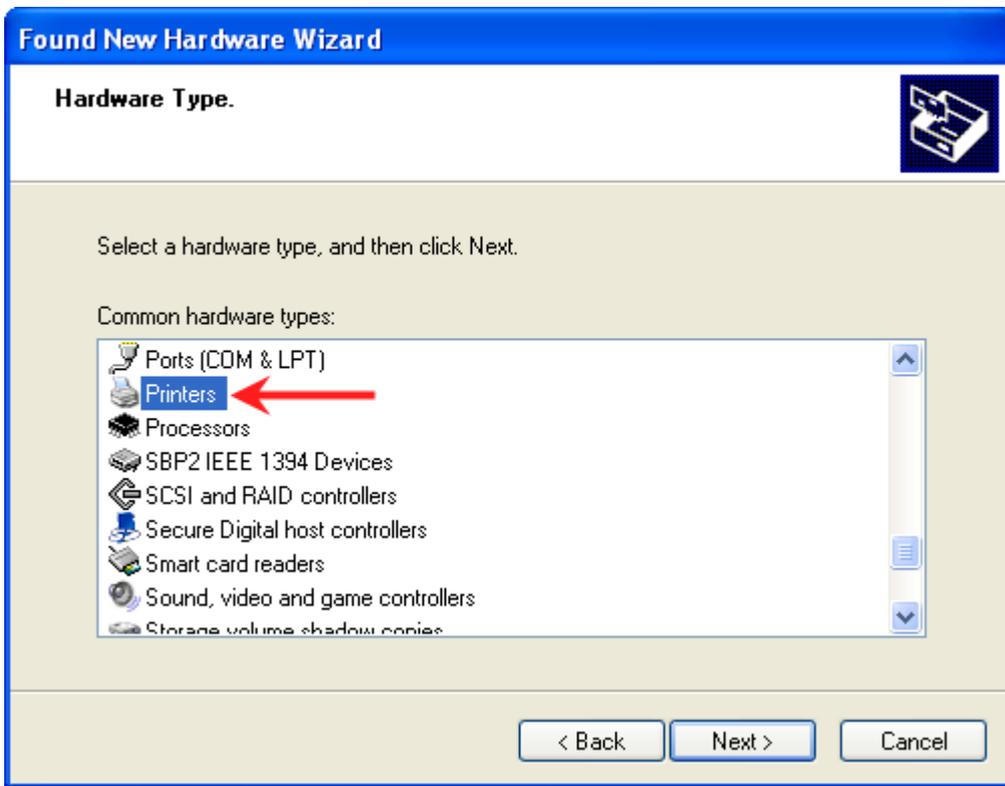
4. Choose "Install from a list or a specific location", click next and continue with step 12.



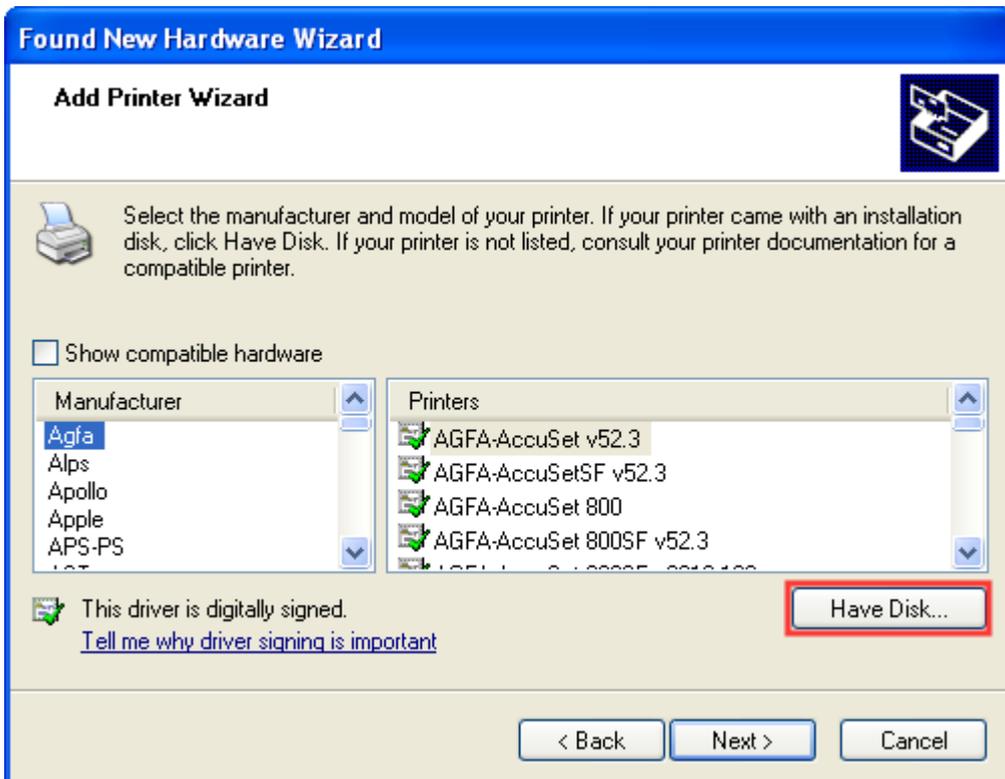
5. Choose "Don't Search, I will choose the driver to install". Click Next.



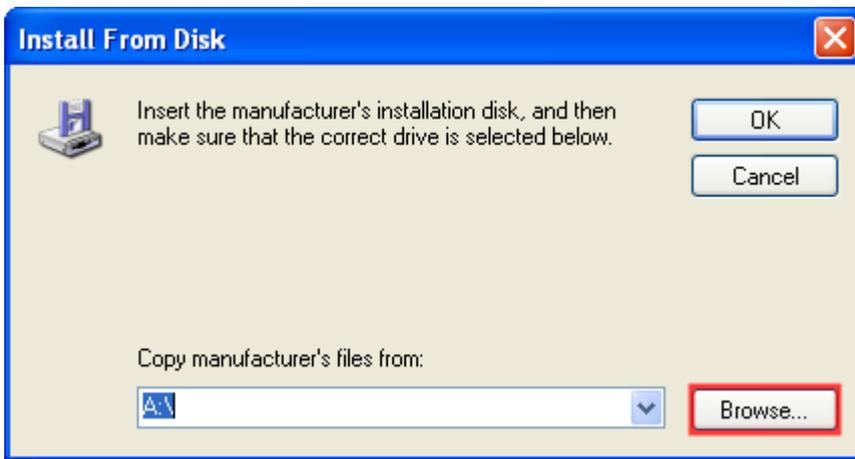
6. If prompted for hardware type, choose "Printer". Click Next. (This screen usually does not appear.)



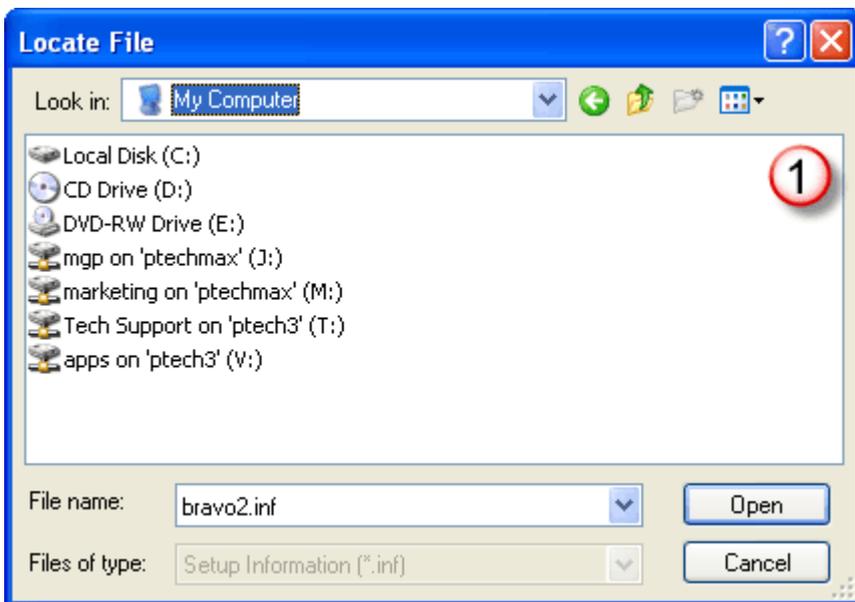
7. Click the "Have Disk" button to browse to the driver location. (Do not pick a driver from the Manufacturer - Printers list.)



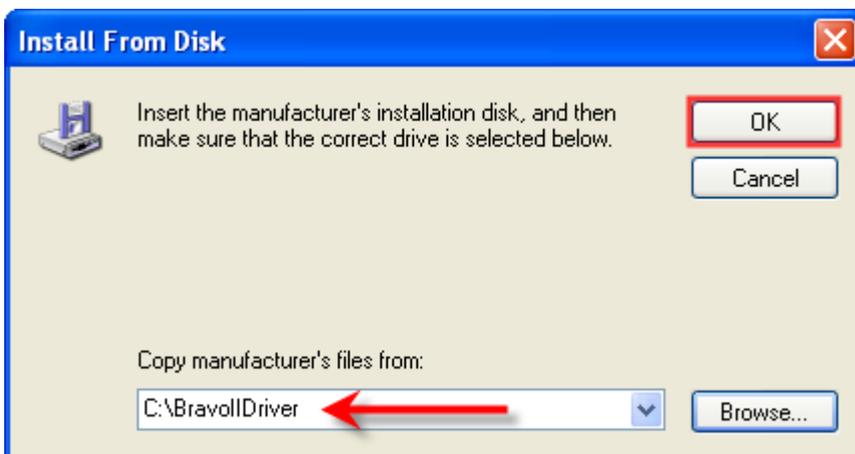
8. Click the Browse button.



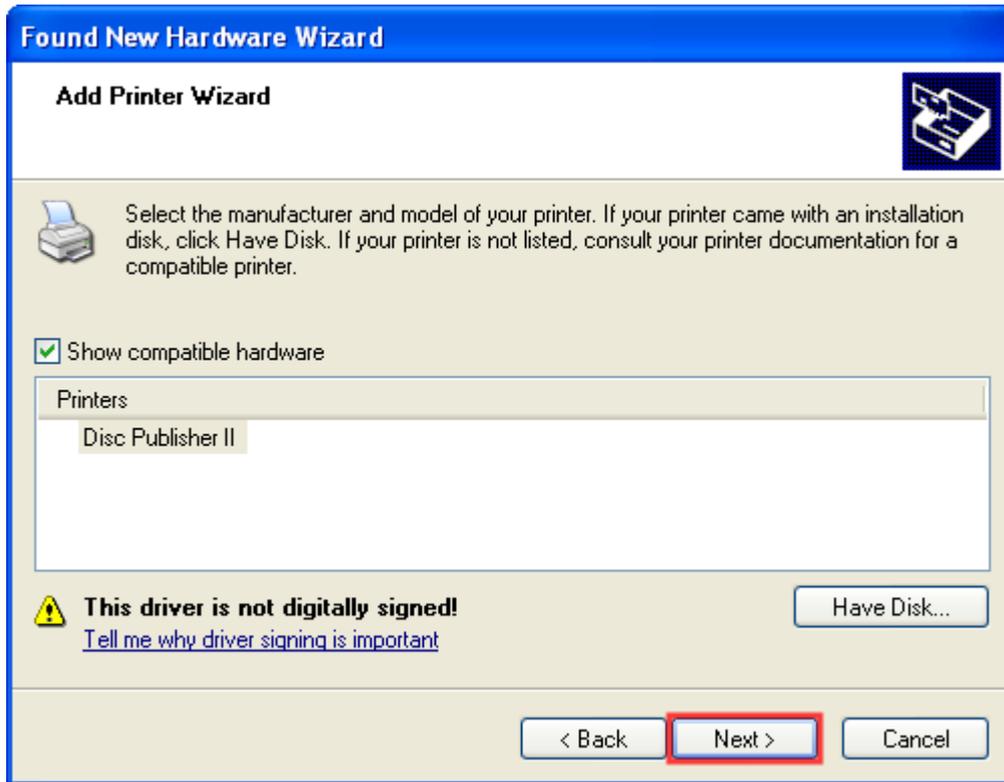
9. Browse to the file. If you downloaded the driver from the website and ran the extractor program, the files will be located in a folder at the root of your C-Drive. The folder and file will be named for the specific printer you will be installing. In this example you will be browsing for **C:\Documents and Settings\
<Username>\Local Settings\Temp\Setup\PostSetup**. Once the file has been located, click Open.



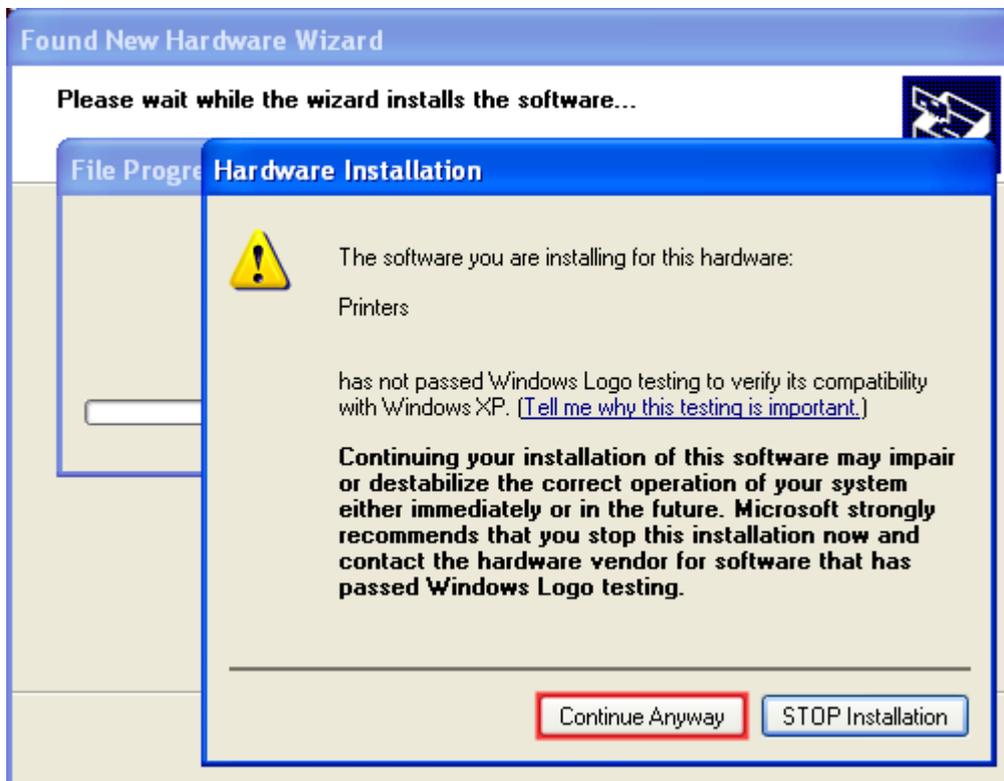
10. Verify the location and click OK.



11. Click Next.



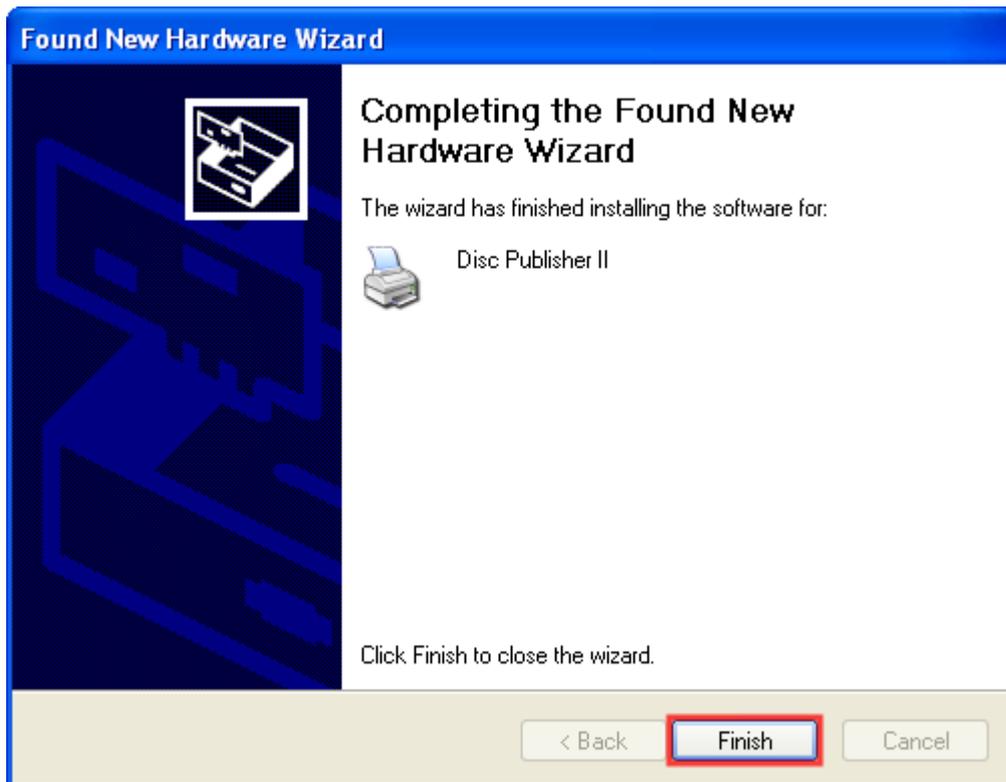
12. You will be prompted that the driver is not digitally signed or doesn't pass Windows Logo Testing. Click **Continue Anyway**.



13. Files will be copied to the correct location.



14. Click Finish to complete the installation.



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