

# CX-SERIES: REMOVE, INSTALL AND RESET THE FUSER



## How to Remove and Install the Fuser in the CX-Series

This article contains instructions for removing the fuser unit from the CX1200e or CX1000e and installing a new one. **CAUTION!** The fuser assembly may be hot. Allow it to cool before attempting to remove it!

Step	Action	Image
1	Power the printer off and open the two right-hand side doors, as indicated in the image.	
2	Flip the two latches into the down position. They will move to the center of the <b>fuser unit</b> , unlocking it.	
3	Slide the fuser unit out of the printer. Unsnap the housing and set it aside. Unbox the new fuser unit and remove all packing material. If the new fuser did not come with a new housing assembly, snap the one you removed from the old fuser into its place.	
4	Slide the fuser back into the printer. Slide the two latches out and pull up to refasten them. Close the side doors and power the printer back on.	N/A

## How to Reset the Fuser Count on CX-Series

When replacing the fuser on the CX1200e or CX1000e, follow the instructions below to reset the fuser count.

Step	Action
1	Power the printer off.
2	While turning the printer on, press and hold the  button and the  button.
3	When you see <b>Performing Self Test</b> , release the buttons. <b>Config Menu</b> should appear.
4	Scroll down until <b>Reset Fuser Cnt</b> is highlighted. Press .
5	When <b>Reset</b> appears, press <b>Select</b> . The words <b>Resetting Fuser Count</b> will be displayed on the LCD.
6	Press  until <b>Exit Config Menu</b> is displayed and then press . <b>Activating Menu Changes</b> will appear, followed by <b>Performing Self Test</b> .
7	When the display changes to <b>Ready</b> , print jobs can be sent to the printer.

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